

## Tretford Cord Carpet (Roll & Tile) Care and Maintenance

### GENERAL MAINTENANCE

Tretford cord carpet does not easily attract nor hold dirt and is cleaned under normal conditions with a vacuum cleaner. Thorough daily vacuuming will extend the carpet's life because accelerated wear occurs when traffic grinds embedded soil into the carpet fibre.

Regular vacuuming will also enhance in-door air quality. Upright vacuum cleaners with beater bars are the most effective at lifting pile and removing soil particles. Should soiling or staining occur, a dry cleaning method should be used in accordance with the manufacturer's instructions.

We recommend the HOST Dry Cleaning System. **Shampoos and cleaners with a spirit base should be avoided.** Complaints cannot be entertained where carpets are not maintained using an approved system or in accordance with manufacturer's instructions.

Almost every carpet is a victim of spills from time to time. Many of these accidents can be looked after with minimum care, if a few simple rules are followed, the most important of which is that the carpet should never be rubbed. Spillages and cleaning solutions should be blotted up by gently pressing a colourfast towel or similarly absorbent material against the affected area.

**The longer a spill is left unattended, the harder it is to remove the stain.** HOST spotting kits are very effective at removing stains and are highly recommended (contact Gibbon Group for purchase information). If a spotting kit is not available, please follow the guidelines below or on the following page.

### SPOT CLEANING

Please do not use bleach, heavy duty cleaning fluids/chemicals or carpet cleaning products with a high PH level on Tretford as this can damage or discolour the carpet. Remove the spill or spot by scraping with the back of a knife and then blotting with a damp, clean white towel. Never rub the carpet.

Use an appropriate spot remover if necessary (HOST Spotting Kits can be purchased through Gibbon Group - please contact us to find out pricing). Please follow the guide in the stain table on the following page for further information if the above does not remove the stain/food/spillage.

### INTERIM DEEP CLEANING

We recommend the use of dry or low moisture, extraction cleaning system such as HOST. Low moisture systems are suitable for both periodic and deep cleansing and are guaranteed not to promote mould or mildew growth. Wet cleaning systems may also be used but avoid all spirit or solvent based detergents. Ensure the carpet is not over-wet (to avoid shrinkage) and the carpet is fully dry again before use to avoid matting, wick-back or rapid re-soiling. Some wet (steam) cleaning methods can allow for rapid re-soiling if residual cleaning agents are not properly removed.

For information on recommended professional cleaners in your local area, please see the list on the following page or contact your local representative: [www.gibbongroup.com.au/contact-us/](http://www.gibbongroup.com.au/contact-us/).



Exclusive Australian Distributors  
of Tretford Cord Carpet

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[sales@gibbongroup.com.au](mailto:sales@gibbongroup.com.au)

Find GibbonGroup on:



**Gibbon Group Head Office**

**T: 07 3881 1777**

F: 07 3881 1716

Postal Address:

PO Box 5612

Brendale QLD 4500

## SPOT CLEANING TABLE (IF NO SPOTTING KIT IS AVAILABLE)

J	Blood	D	Fruit	A	Mascara	D	Tea
A	Butter	A	Furniture Polish	B	Mayonnaise	B	Toothpaste
G	Chewing Gum	B	Garden Soil	B	Milk	A	Type Ribbon
B	Cheese	B	Glue (White)	A	Nail Polish	H	Urine (Fresh)
B	Chocolate	A	Grease	A	Paint, Latex	C	Urine (Dry)
D	Cocktails	A	Hair Spray	D	Rust	E	Vomit
D	Coffee	B	Ice Cream	A	Shoe Polish	G	Wax, Candle
A	Crayon	A	Ink, Biro/Felt	D	Soft Drinks	A	Wax, Paste
B	Egg	E	Ink, Permanent	B	Soya Sauce	D	Wine
B	Excrement	B	Ketchup	A	Tar		

A	Appropriate solvent or white spirit, blot, detergent, blot, water, blot.
B	Detergent, blot, ammonia (diluted), blot, detergent, blot, water, blot
C	Detergent, blot, white vinegar, blot, ammonia (diluted), blot, detergent, blot, water, blot
D	Detergent, blot, white vinegar, blot, detergent, blot, water, blot
E	Detergent, blot, ammonia (diluted), blot, white vinegar, blot, water, blot
F	Detergent, blot, white vinegar, blot, ammonia (diluted), blot, water, blot
G	Freeze with ice cubes, shatter with blunt objects, vacuum, appropriate solvent or white spirit, wait, blot, repeat if necessary
H	Blot, water, blot, ammonia (diluted), blot, detergent, blot, water, blot
J	Use cold ingredients: water, blot, detergent, blot, ammonia (diluted), blot, detergent, blot, water, blot.

## HOST PROFESSIONAL CLEANING SERVICES (AUSTRALIA)

### QUEENSLAND

Organic Dry

Phone: 0412 781 485 (Contact: Al)

### NEW SOUTH WALES

Jag Floors

Phone: 1300 729 524 | 02 4902 5900

### ACT

Scott Morris

Phone: 0412 127 400

### TASMANIA

Dry Carpet Care

Bob: 0411 478 776

### VICTORIA

Programmed Carpet Maintenance

Phone: 03 9826 3511

Karl Holzer (Commercial & Residential)

Phone: 0415 138 763

### WESTERN AUSTRALIA

Complete Carpet Management

Phone: 08 9401 1000

David Taylor: 0411 872 873



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