

CLEANING RECOMMENDATIONS

Need a hand?

modulyss® prides itself in making quality carpet tiles that meet the strictest European standards, EN1307. Our carpet tiles are known for their strong character and their optimal retention of colour and appearance. These properties not only guarantee a long life, but also make the cleaning of the carpet tiles easier and faster, which in turns means lower maintenance costs.

To help you enjoy your modulyss® carpet as long as possible, we have compiled the following **Cleaning Recommendations**. Retaining the beauty of your carpet requires a scheduled approach. The good news? Smart and regular maintenance repays itself many times over.

PREVENTATIVE MEASURES

Prepare & prevent

The lasting and beautiful character of a modulyss® carpet tile is determined by the right choice of the quality and colour of the tile. In rooms with intensive foot traffic, it is best to opt for darker colours. The carpet has a greater dirt-concealing capacity in such a case.

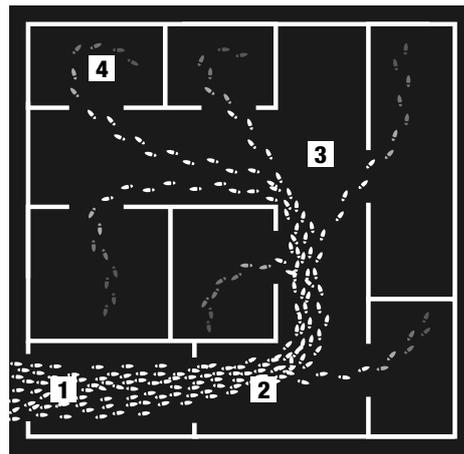
Clean-off zone

The protection of an interior starts with an optimal protection of the entrance. **85% of the dirt is brought in by shoes**, and that is why we recommend installing an efficient and sufficiently long clean-off zone (minimum 9 metres) where an entrance from the outside or from heavily soiled areas is possible.

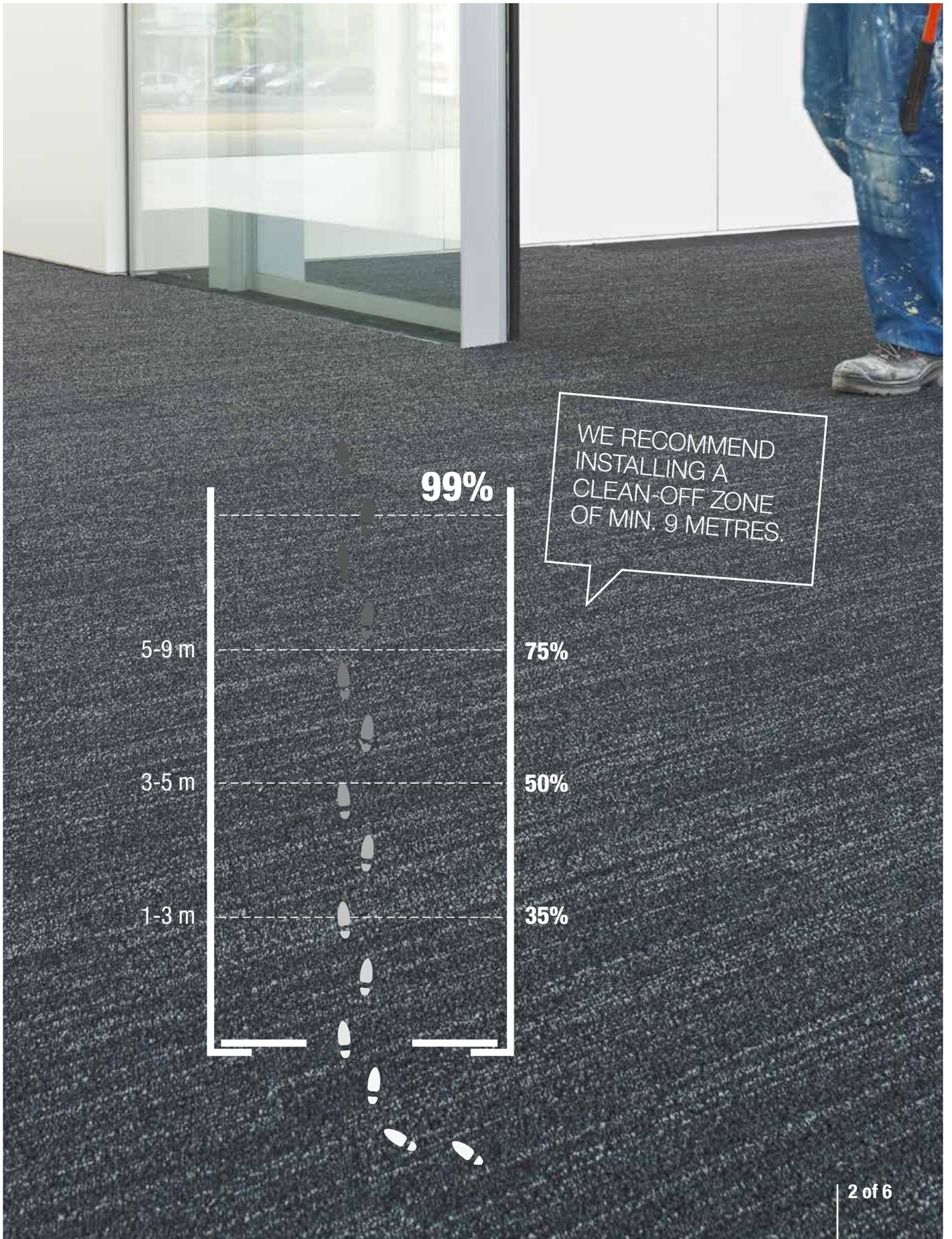
We recommend you to opt for a carpet tile with a darker colour and an irregular pattern. In-groove carpet tiles, made of sturdy, soil-resistant yarn, are ideally suited for clean-off zones.

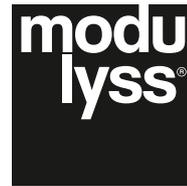
Types of traffic areas

An (office) space can be divided in 4 traffic areas:



- 1 Clean-off zone
- 2 Heavily intensive traffic area
- 3 Intensive traffic area
- 4 Normal traffic area





ROUTINE CLEANING

Daily maintenance

Vacuum cleaning using a brush vacuum cleaner constitutes the basis of daily maintenance. It can remove about 80% of the dirt from the carpet. Furthermore, a brush vacuum cleaner helps to retain the appearance of a carpet tile's pile. Do not forget to regularly replace the vacuum cleaner bag.

The vacuuming frequency is determined by the foot traffic and the soiling of the carpet:

- **Heavily intensive traffic:** 1 x per day
- **Intensive traffic:** 2 to 3 x per week
- **Normal traffic:** 1 x per week

CAUTION: the hot water extraction method MUST NOT be used on the modulyss minituft carpet tiles – being Opposite, Opposite Lines, Grind, Blaze, etc. Using this method will void the warranty.

CAUTION : Systems that use horizontal or bonnet head cleaners using circular scrubbing action MUST NOT be used as this machine will damage the carpet fibre. (Example illustration on page 21)

SPOT CLEANING

Spot removal

We recommend that marks be removed from the carpet immediately, as old spots are far more difficult to clean.

Take the following tips into account:

- remove solids using a spoon or spatula;
- remove liquids using a clean white cloth or blotting paper;
- always treat the mark using a clean damp cloth;
- work from the edges towards the middle of the mark, with the pile;
- dab the mark, but never rub it.

When removing marks, carefully follow the instructions mentioned on the cleaning products. Always use products that are pH neutral and avoid products with chlorine (e.g. bleach) or chemically aggressive oxidants. We recommend pre-testing an inconspicuous area for colour fastness and material durability.

Removing water-based marks

Sprinkle the agent directly on the carpet. Do not use the agent if the carpet leaves a coloured mark on the cloth. Subsequently, use the dry cleaning agent as follows:

- 1 After removing a semi-hardened or hardened mark, dab at the mark with a clean damp cloth. Then remove the remaining soiling with a small quantity of a dry cleaning agent. Sprinkle the cleaner over the mark and brush it in carefully with a hand brush.
- 2 Let the area dry for around 15 to 30 minutes and brush the cleaner in again. If the cleaner appears to be sticking to the carpet, brush carefully and vacuum the affected area. If necessary, repeat the process.



SPOT CLEANING CONT'

Removing oil-based marks

To remove oil-based marks such as paint, fat, tar, asphalt, etc., use specialist carpet stain removers. Sprinkle the remover on a clean, white cloth and press it onto the carpet. Do not use the remover if the carpet leaves a coloured mark on the cloth. Subsequently use the stain remover as follows:

- 1 Wipe carefully inwards from the outside edge of the mark. Repeat the procedure until the mark has been removed. Following chemical treatment, rinse the mark with water to remove cleaner residue. Protect the cleaned part until the carpet is completely dry.
- 2 Afterwards treat with a dry cleaner as described under 'removing water-based marks'.

Removing dried-on and stubborn marks

Marks that are hard to remove like rust, varnish, coffee, chewing gum and soft drinks require specialist treatment (see spot removal chart).

In case the stubborn mark cannot be removed, call in an expert who can use the right products to avoid damaging the carpet. For recommended products, see specialised maintenance on the following pages.

STAIN	TREATMENT
Coffee, thee, soft drinks and wine Blood, urine and vomit	Moisten a towel with cold water and let it absorb the fluid. Repeat until all fluid has been absorbed. Let the carpet dry and spray the stain with the HOST Spot Remover® and brush away with the Spotting Tool®.
Food and fruit	Remove all loose elements with a tea spoon. Spray the stain with the HOST Spot Remover® and brush away with the Spotting Tool®.
Chewing gum	Spray the stain with a gum freezer. Scrape off the chewing gum with a tea spoon. Follow up with a little Oil & Grease® on a dry cloth.
Shoe polish	Apply a little Oil & Grease to a dry cloth and dab the stain away. Then spray the stain with the HOST Spot Remover® and brush away with the Spotting Tool®.
Stickers, paint, sealant and glue	(Remove the sticker). Let the (remaining) stain dry and scrape it off with a tea spoon. Apply a little Oil & Grease® to a dry cloth and dab the stain away. Spray the stain with the HOST Spot Remover® or Spotting Tool®.

These spot removal tips apply to all modulyss® carpet tile styles: loop pile, cut pile and mini-tuft. modulyss® cannot guarantee that the recommended products will remove all stains.



SPECIALISED MAINTENANCE

The goal of specialised maintenance is to keep the carpet clean and maintain a consistent appearance level. The primary focus is on frequent low-moisture pile lifting and the removal of sticky residues or stubborn marks that would otherwise trap soil in the carpet fibers.

We recommend to execute the specialised maintenance 2 to 3 times per year depending on the foot traffic and the soiling of the carpet.

Low Moisture Extraction Method

The next-generation approach to effective periodic maintenance uses low moisture and can be performed using various technologies and systems.

The common denominator is that the systems use 80%+ less water in the cleaning process over traditional hot water extraction methods.

Some systems use crystals or 'natural' sponges to encapsulate foreign soiling in the carpet fibre which is then vacuumed out. Another system uses hot carbonisation extraction technology where carbonated water with 'natural' chemicals brings the soiling to the surface and is vacuumed out.

Some systems use so little moisture you can walk on immediately while others take just a matter of hours (rather than sometimes days with wet cleaning) for the carpet to dry.

All systems use technology where minimal detergents are used – avoiding issues of re-soiling which can happen when detergents are left in the carpet – and all

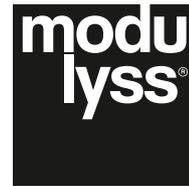
these systems avoid using harsh chemical cleaners with high alkalinity which can damage the carpet fibres.

Benefits of Low Moisture:

- Clean, dry carpet - either immediately or within a short time
- No wick-back of spots
- No need for fans to dry the carpet (or the need to return later for the fans)
- Can be scheduled during business or outside business hours.

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CAUTION : Systems that use horizontal or bonnet head cleaners using circular scrubbing action MUST NOT be used as this machine will damage the carpet fibre. (Example illustration on page 21)



SPECIALISED MAINTENANCE CONT'

Hot Water Extraction Method

The hot water extraction method, an alternative deep cleaning method, removes soil deep in the pile. First, a solution of water and detergent, based on crystals, is sprayed on the carpet. Then, the carpet is rinsed thoroughly using the pressurised hot water extraction method. Keep in mind:

- a higher volume of water is used;
- cleaning will have to be scheduled in the evening or at night, due to longer drying times and possible noise nuisance;
- there is a chance of odour development;
- there is a risk of shrinkage;
- caution should be taken with under-floor wiring.

We recommend not to walk on the carpet or put furniture back in place until the carpet is completely dry, to avoid the risk of dirt on chair legs etc. Rubbing off on the damp carpet.

We advise against using shampoo detergent. High pH cleaners leave a residue, which may cause rapid resoiling and fibre damage.

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